

## Domestic Meter Exchange Costs

The costs provided below relate to meter exchange sitework costs in the Ten Towns and Greater Belfast Network areas. Debt recovery charges are provided separately and can be found [here](#).

### Greater Belfast Network

Work Description	Charge (excl. VAT)	Charge (incl. VAT)
<b>Meter exchange credit to PAYG</b> <i>Within 12 months of credit meter being installed</i>	£84.00	£100.80
<b>Meter exchange credit to PAYG<sup>1</sup></b> <i>After 12 months of a credit meter being installed</i>	£0.00	£0.00
<b>Meter exchange like for like</b> <i>meter exchange from one prepayment meter to another or from one credit meter to another</i>	£84.00	£100.80
<b>Meter exchange PAYG to credit</b>	£84.00	£100.80

### Ten Towns Network

Work Description	Charge (excl. VAT)	Charge (incl. VAT)
<b>Meter exchange credit to PAYG</b> <i>Within 12 months of credit meter being installed</i>	£127.61	£153.13
<b>Meter exchange credit to PAYG<sup>2</sup></b> <i>After 12 months of a credit meter being installed</i>	£0.00	£0.00
<b>Meter exchange like for like</b> <i>meter exchange from one prepayment meter to another or from one credit meter to another</i>	£127.61	£153.13
<b>Meter exchange PAYG to credit</b>	£127.61	£153.13

\*All quotations and charges for siteworks will be provided by the network operator to firmus energy (Supply) and we shall then pass them on to you. You must pay all charges for siteworks in full prior to the commencement of any siteworks. Until these charges are paid, we will not instruct the network operator to carry out the requested siteworks.

\*Sitework costs stated above are correct as of December 2024.

<sup>1</sup> As per the Phoenix Energy Connection Policy, Phoenix will agree to carry out one free meter exchange per year at a domestic property, only where the exchange is from a credit to prepayment meter. If the exchange is within 12 months of a credit meter being installed the charges listed above will be applied.

<sup>2</sup> As per the firmus energy Distribution (fe) Connection Policy, feD will agree to carry out one free meter exchange per year at a domestic property, only where the exchange is from a credit to prepayment meter. If the exchange is within 12 months of a credit meter being installed the charges listed above will be applied.